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Transmitted herewith for filing are: (1) Amendment B (resubmitted) (10 pg.)

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IN THE U.S. PATENT AND TRADEMARK OFFICE

Inventor(s): Wijaya et al.

Serial No.: 09/750,385

Filed: December 27, 2000

Title: Technique for implementing item substitution for unavailable items
relating to a customer order

Atty Docket: WVANP013

Group Art Unit: 3627

Examiner: Thein, Maria Teresa T.

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being transmitted by facsimile to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on February 8, 2005.

Signed: _____

Maria Shih

AMENDMENT B (resubmitted)

Mail Stop _____
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Notice of Non-Compliant Amendment mailed January 18, 2005, Applicants resubmit the entire Amendments to the Claims section of the Amendment B originally filed January 3, 2005 (mailed December 28, 2004), which was in response to the Office Action mailed October 8, 2004.

Amendments to the Claims are reflected in the listing of claims which begin on page 2 of this paper.

By: _____

Peter P. Tong

Registration No.: 35,757

Telephone: (650) 903-9200